



Thank you for selecting Hemlock Hills Resort Rentals (HHRR) to arrange your vacation lodging. We are here to assist you in any way we can to help make your Smoky Mountain vacation an enjoyable experience.

**Very Important Information, Please Read and Confirm**

- Accuracy: Please read and review this reservation agreement for accuracy immediately. Double-check the dates of your stay, unit reserved, your name, address and amount due. If there are errors or questions, call us immediately.
- Sign & Return Agreement: Our office must receive this agreement prior to your arrival. No entry will be allowed until agreement is returned.
- Payment: This reservation is being held and secured with the Guest's credit card. Full payment must be received in our office 30 days or more prior to arrival.
- One night's rental is required at time of reservation. Balance will be charged to your credit card 30 days prior to arrival. Reservations made less than 30 days prior to arrival will be charged in full at booking.

**Signing this Guest Agreement Constitutes:**

1. Acceptance of all terms and conditions details on both sides of this form, our published "Policies and Procedures," and the Departure Procedures posted in the property at the signing of this agreement.
2. Acceptance of full financial responsibility for any lost inventory, abnormal housekeeping, late departure, damages, or other repairs due to abuse or neglect for the above described rental property that may occur during the term of my stay.
3. Authorization to charge my credit card, cash my check or bill me directly for any additional applicable charges under the terms of this agreement, including damages.

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Cabin name: \_\_\_\_\_

Confirmation #: \_\_\_\_\_

Arrival Date: \_\_\_\_\_

**\*Your name here is your electronic signature and is legally binding. Please return ASAP.\***

Have Questions? Contact us Monday – Friday between 10AM – 5PM.